

Privacy Policy Zion Messenger

Effective Date: 19 February, 2026

This Privacy Policy (“Policy”) describes how Ozone Business, registration number 1294168, represented by Al Busaidi Musab Zahran Shaikhan (“Company”, “we”, “us”, or “our”), collects, uses, processes, stores, and protects personal data in connection with the Zion Messenger application (the “Service”).

We are committed to providing a privacy-focused and secure communication platform built with strong encryption and data minimization principles.

1. Scope of This Policy

This Policy applies to all users of the Service, including mobile and desktop. By using the Service, you agree to the terms of this Privacy Policy. If you do not agree, please discontinue use of the Service.

2. Our Privacy Principles

We develop the Service with the following core principles:

- End-to-End Encryption by Default
- Data Minimization
- Security by Design
- No Sale of Personal Data
- Transparency

We do not monetize user data through advertising sales.

3. Information We Collect

We collect only the minimum amount of data necessary to operate and secure the Service.

3.1 Information You Provide

Depending on how you register and use the Service, we may collect messages sent to support and any information you voluntarily provide.

3.2 Technical and Usage Data

We may automatically collect limited technical information, including diagnostic and crash reports (if enabled by the user).

This data is used strictly for functionality and service improvement.

3.3 Message Content and Communications

The Service uses end-to-end encryption (E2EE) for private communications.

- Messages, calls, media files, and attachments are encrypted on the sender’s device and can only be decrypted by intended recipients.
- The Company does not have access to the content of private messages.

- Encryption keys are stored on user devices unless explicitly backed up by the user.

4. How We Use Information

We use collected information solely to:

- Provide and maintain the Service
- Authenticate users
- Improve security and reliability
- Prevent fraud, abuse, or illegal activity

We do not sell, rent, or trade personal data to third parties.

5. Data Retention

We retain personal data only as long as necessary to provide the Service and fulfill legal obligations.

- Account data is retained while your account is active.
- Upon account deletion, personal data is deleted or anonymized within a reasonable period, except where retention is required by law.
- Encrypted message content are inaccessible to the Company.

6. Data Sharing and Disclosure

We may share limited data only in the following circumstances:

- With infrastructure and hosting providers strictly necessary to operate the Service
- In connection with a business transfer (merger, acquisition, restructuring)

All third-party service providers are required to maintain appropriate security and confidentiality measures.

7. Security Measures

We implement appropriate technical and organizational measures, including:

- End-to-end encryption
- Encrypted data transmission (TLS)
- Secure server infrastructure
- Access controls and restricted employee access
- Regular security assessments

While we strive to protect your information, no system can guarantee absolute security.

8. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your data
- Restrict or object to processing
- Withdraw consent

Requests may be submitted via the contact details below.

9. Children's Privacy

The Service is not intended for individuals under the age required by applicable law. We do not knowingly collect personal data from children.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. If material changes are made, we will notify users through the Service or other appropriate means.

11. Contact Information

Legal Entity: Ozone Business

Registration Number: 1294168